Compliance Questionnaire

01. What is the number of merchants in hierarchy? _____

02. What is the number of merchants using IVR only? _____

03. What is the number of merchants using dial up only terminals? _____

04. What is the number of merchants using dial and IP terminals? _____

05. What is the number of merchants using IP terminals? _____

06. What is the number of merchants using wireless terminals (GPRS/CDMA/TDMA/WiFi/etc.) _____

07. What is the number of POS devices accepting debit with online PIN as CVM (Card Verification Method) _____

08. **EMV capable POS devices**

    01. What is the number of EMV capable POS devices (current EMV Co standards, with software upgrade, peripheral, etc)? _____

    02. Please identify EMV capable hardware you are deploying, if applicable (manufacturer and models):

    _____ _____ _____

    _____ _____ _____

    _____ _____ _____

    03. Do you have a terminal upgrade/replacement plan for merchant EMV readiness?　　○ Yes　○ No

09. **Virtual Terminals**

    01. What is the number of merchants using virtual terminals? _____

    02. Do these require key entry of each transaction?　　○ Yes　○ No

    03. Is Card on File information retained? (i. e. for support of recurring payments or card on file payments)　　○ Yes　○ No

    04. Does virtual terminal support peripheral devices that capture PAN data from mag stripe, chip and/or contactless?　　○ Yes　○ No

    05. Please identify all Virtual Terminal gateways/products in use by merchants in your portfolio (attach list if additional space is needed):

    _____ _____ _____

    _____ _____ _____

    _____ _____ _____

10. **VAR software**

    01. What is the number of merchants using VAR software? _____

    02. What is the number of merchants of these merchants that are IP facing? _____

    03. Do you confirm software is PA DSS validated at boarding?　　○ Yes　○ No

    04. Please identify all VARs and the Payment Application Name/Version numbers in use by merchants in your portfolio (attach list if additional space is needed):

05. Does VAR software uniquely identify the Point-of-Sale device with a unique Terminal ID at authorization and clearing?   ○ Yes   ○ No

06. If no, what VARs are addressing remediation?

11. **Electronic commerce gateway**

01. What is the number of merchants using an electronic commerce gateway?

02. Please identify all electronic commerce payment gateways used by merchants in your portfolio (attach list if additional space is needed):

03. What is the number of these merchants that host their payment page?

04. Please identify all hosted shopping carts used by electronic commerce merchants in your portfolio: (attach list if additional space is needed)

12. **Multiple acceptance channels**

01. What is the number of merchants using multiple acceptance channels?

02. Do you identify with separate MIDs?   ○ Yes   ○ No

03. If no, please describe merchant set up (attach list if additional space is needed):

Return to Alliance.Support@EVOpayments.com by February 12th, 2015

Completed by _____   Phone _____

Organization _____   E-mail _____